

# Office Management Software for Hearing Healthcare Providers

## Compare Fees

Fees	HearForm 10	Sycle.net	Starkey ProHear	TIMS
Base Price	\$4,845	\$199 per Month per Location	\$7,800	\$4,800 for 3 to 6 users
Own or Rent this Software	Own	Rent	Own	Monthly fee of \$60 required or you are disconnected
Cumulative 3 year Cost	(no further fees)	\$7,164 if paid monthly	(no further fees)	\$6,960
Cumulative 10 year Cost	(no further fees)	\$23,880 if paid monthly	(no further fees)	\$12,000
Other Costs	None	Internet Access Fee	None	None
No. of Users Included	3	All at single location	3	3 to 6
Fee per additional User	\$150 (one time)	None at same location	\$2,000	\$450-\$650
Fee per add. F/T branch	\$1,249	\$199 per Month	\$7,800	\$2,460
Support Agreement Mandatory?	No	Included with the \$199 per month rental fee	No	YES - \$720 per year per physical location
Technical Support	Phone, Email, 68 Training Video DVD or Live screen Au.D.	Phone, Email or 18 online Videos only	Phone & Email	Phone, Email or Live Screen
Minor Updates	Free	Free	Free	Free
Major Upgrades	80% Off Reg Price	Included with the \$199 per month fee	\$7,200	Included with the \$600 per year fee
Conversion from Old Database	Free Basic -We help you \$100-\$300 Advanced	\$250 per program You export your own data**	Basic conversion No Advanced	\$175 to \$975 Basic to Advanced
Connect from Remote Offices with Terminal Services?	Yes - Fast and No Monthly Access Fees	Uses Web Browser Only	NO	TIMS <u>does not support</u> terminal serv. or thin clients
Works with 32 & 64 bit Computers?	Yes, Certified for 32 &64 bit	Uses a web browser	NO	TIMS® <u>does not support</u> 64-bit Windows due to existing HIMSA requirements

# Compare Features

Feature	HearForm	Sycle.net	Starkey ProHear	TIMS
Mail Merge Letters	Yes, Integrated	.49 each + postage	Requires Word	Yes
Audigy/AHAA Forms, Letters, Reports	Yes	No	No	No
Networkable	Up to 999 users	Pay per Clinic	Yes	<b>Pay per User</b>
Multi-Office/City Capability	Yes	Yes	Yes	Yes
Create PDF Acrobat Documents	Yes - without Adobe!	No	No	No
Reports	Yes - Customizable	Limited to what exists	Yes, limited to what exists	Yes, limited to what exists
Manufacturer order forms	Accepted by all	Accepted by all	Starkey Only	No
Search/Query/Find Data	Search by any Criteria	Limited to reports only	Yes -Limited	Yes
Battery Club	Yes	Perhaps In the Future	Yes	Yes
Interface with QuickBooks®	Yes, but not required. Financials are Built-in.	Yes, but limited Journal Entry	Yes, Basic only	QB is required for all financial transactions
Purchase, Repair, Delivery, Return for Credit forms	Customize all financial forms & letters (unlimited)	Yes, limited to those in software	Yes, limited to those in software	Yes, Modifiable, but limited
Electronic Billing	ENS Health® or choose your own	Must use Emdeon®	Must use Emdeon®	Must use Emdeon®
Electronic Billing Set-up Fee	\$199 + 38 cents a claim	\$650 + 75 cents a claim	\$650 + 75 cents a claim	\$650 + 75 cents a claim
Store E-Documents (Paperless)	Yes up to 8 Terabytes	No	No	No
Add unlimited reports	Yes	No	No	Yes
Add unlimited fields	Yes	No	No	No
Year of initial development	1992	2001	<b>1990</b>	1997
Accessible through Internet	Yes	Yes, required	Yes	Yes
Can Reside on Your Computer	Yes, you own and control the software	No	Yes, but not with ProHear.net	Yes, but your software will be disabled by TIMS if support fees are not paid.
NOAH Compatible Option	YES	No	YES	YES - Integrated
Customization level - Add Reports New Screens, Layouts, Fields?	Fully customizable	Locked, Basic Only	Locked, Basic Only	Locked, Basic Only
Software Developed by...	Audiologists, ENTs & Dispensers	Ozone Advertising	Manufacturer (Starkey)	Computer Company (Computers Unlimited)
Website Address	<a href="http://www.hearform.com">www.hearform.com</a>	<a href="http://www.sycle.net">www.sycle.net</a>	<a href="http://www.starkey.com">www.starkey.com</a>	<a href="http://timssoftware.com">timssoftware.com</a>
Telephone (Toll Free)	888-453-8806	888-881-SYCL	800-328-8602	800-763-0308