

Office Management Software for Hearing Healthcare Providers

Compare Fees

Fees	HearForm 10	Sycle.net	Starkey ProHear	TIMS
Base Price	\$4,845	\$199 per Month per clinic	\$7,800	\$2640 for 2 users
Own or Rent this Software	Own	Rent	Own	Own if monthly fee is paid
Cumulative 3 year Cost	(no further fees)	\$7164 if paid monthly	(no further fees)	\$4,440
Cumulative 10 year Cost	(no further fees)	\$23880 if paid monthly	(no further fees)	\$8,640
Other Costs	None	Internet Access Fee	None	None
No. of Users Included	3	All at single clinic	3	2
Fee per additional User	\$150 (one time)	None at same clinic	\$2,000	\$450-\$650
Fee per add. F/T branch	\$1,249	\$199 per Month	\$7,800	Pay per User
Support Agreement Mandatory	No	Included with the \$199 per month rental fee	No	\$600 year per physical location
Technical Support	Phone, Email, 68 Training Video DVD or Live screen Au.D.	Phone, Email or 18 online Videos only	Phone & Email	Phone, Email or Live Screen
Minor Updates	Free	Free	Free	Free
Major Upgrades	80% Off Reg Price	Included with the \$199 per month fee	\$7,200	Included with the \$600 per year fee
Conversion from Old Database	Free for Basic \$100-\$300 Advanced We help you with export*	\$250 per program You export your own data**	Basic conversion Included No Advanced	\$175 to \$975 Basic to Advanced

* HearForm imports far more of your data than any competitor.

**See...

www.sycle.net/freecvs/pdf/import_capabilities.pdf

Compare Features

Feature	HearForm	Sycle.net	Starkey ProHear	TIMS
Mail Merge Letters	Yes, Integrated	.49 + postage ea.	Requires Word	Yes
Audigy/AHAA Forms, Letters, Reports	Yes	No	No	No
Networkable	Up to 999 users	Pay per Clinic	Yes	Pay per User
Multi-Office/City Capability	Yes	Yes	Yes	Yes
Appointment Scheduler	Yes - Day & Week At-A-Glance	Yes - Day & Week At-A-Glance	Yes	Yes
Create PDF Acrobat Documents	Yes - without Adobe!	No	No	No
Reports	Yes - Customizable Unlimited	Limited to what exists	Yes, limited to what exists	Yes, limited to what exists
Manufacturer order forms	Accepted by all	Accepted by all	Starkey Only	No
Search/Query/Find Data	Search by any Criteria	Limited to reports only	Yes -Limited	Yes
Battery Club	Yes	Perhaps In the Future	Yes	Yes
Interface with QuickBooks®	Yes, but not required. Financial Built-in.	Yes, but limited Journal Entry	Yes, Basic only	QB is required for all financial transactions
Purchase, Repair, Delivery, Return for Credit forms	Customize all financial forms & letters (unlimited)	Yes, limited to those in software	Yes, limited to those in software	Yes, Modifiable, but limited
Electronic Billing	ENS Health® or choose your own	Must use Emdeon®	Must use Emdeon®	Must use Emdeon®
Electronic Billing Set-up Fee	\$199 + 38 cents a claim	\$650 + 75 cents a claim	\$650 + 75 cents a claim	\$650 + 75 cents a claim
Store E-Documents (Paperless)	Yes up to 8 Terabytes	No	No	No
Add unlimited reports	Yes	No	No	Yes
Add unlimited fields	Yes	No	No	No
Year of initial development	1992	2001	1990	1997
Accessible through Internet	Yes	Yes, required	Yes	Yes
Can Reside on Your Computer	Yes	No	Yes	Yes
NOAH Compatible	YES	No	YES	YES
Customization level - Add Reports New Screens, Layouts, Fields?	Fully customizable	Locked, Basic Only	Locked, Basic Only	Locked, Basic Only
Software Developed by...	Audiologists, ENTs & Dispensers	Ozone Advertising	Manufacturer (Starkey)	Computer Company (Computers Unlimited)
Website Address	www.hearform.com	www.sycle.net	www.starkey.com	timsssoftware.com
Telephone (Toll Free)	888-453-8806	888-881-SYCL	800-328-8602	800-763-0308